THE SCHOOL BOARD OF BROWARD COUNTY, FLORIDA

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Signatures on File

February 18, 2015

- TO: Principals Department Directors
- FROM: Amanda Bailey Chief Human Resources Officer
- VIA: Dr. Desmond K. Blackburn Chief School Performance and Accountability Officer

SUBJECT: REVISED HIRING PROCESS FOR SCHOOL AND DISTRICT NON-INSTRUCTIONAL SUPPORT POSITIONS

As part of ensuring our efforts to continuously attract and retain highly qualified employees, I am excited to share changes to the hiring processes for recommending support staff for non-instructional position(s) at your location.

Over the course of several months, HR representatives from Benefits & Employment Services, Compensation & HRIS, Employee & Labor Relations, and Talent Acquisition & Operations have collaborated to revise these procedures to better serve you. The revised processes specifically address the hiring cycle time required to efficiently hire and successfully conduct the onboarding process for qualified non-instructional individuals at your locations. These actions include employees who are newly hired, rehired, transferred, promoted, demoted, reassigned, returned to work from a leave of absence, or received an additional work assignment.

The new processes went into effect on Monday, February 9, 2015, and have been redesigned as outlined below:

- 1. All non-instructional support vacancies, including district non-instructional support vacancies, must be entered using the Declaration of Vacancy/Onboarding database by your location representative.
- 2. Vacancies declared by Friday afternoon at 12 p.m. will be advertised the following Monday, if applicable.
- 3. Once the advertisement deadlines, the hiring supervisor completes the selection process.
- 4. The location representative completes the candidate recommendation in the Declaration of Vacancy/Onboarding database.
- 5. Supporting documents (i.e. transcripts, references, etc.) for the recommended candidate must be submitted within 24 hours to the Non-Instructional Appointment CAB conference. These documents are critical to prevent hiring delays.
- 6. Talent Acquisition & Operations will review all documents to verify eligibility, and provide a tentative employment start date and board appointment date for the approved non-instructional support staff member.

Revised Hiring Process for School & District Non-Instructional Support Positions Page 2 of 2

- 7. The location representative monitors the Declaration of Vacancy/Onboarding database for status updates, appointment information, and approval date.
 - An employment start date can only be provided after the Talent Acquisition & Operations Department has approved the employment action for the non-instructional candidate(s).
- 8. The candidate will either be scheduled for an appointment, or the location will create and submit the iForm in SAP once approved.

Blackboard training sessions were conducted on Tuesday, January 13, 2015, and Tuesday, February 3, 2015, to ensure that location representatives were aware of the procedures as outlined above. The link to the training sessions, an overview of the procedures on how to access and navigate the Declaration of Vacancy/Onboarding database, and a process flowchart to help representatives at your location to accurately follow these new procedures can be accessed via the Non-Instructional website – select Documents & Links (Location Use Only).

For questions related to the hiring process for non-instructional support positions, please contact a Talent Acquisition & Operations (Non-Instructional) representative:

| Employee Group | Representative | Phone |
|--|-----------------|--------------|
| Clerical/Secretarial | Tameka Bell | 754-321-2440 |
| Educational Support Professionals (ESP) | Lorrine Byrd | 754-321-2432 |
| Child Care Monitors | | |
| Maintenance & Security | Sylvia Williams | 754-321-1821 |
| Administrator Positions | Aidee Andino | 754-321-1832 |
| | Mario Mallet | 754-321-1824 |
| Administrator Applications & Administrator Vacancies | Cynthia Drayton | 754-321-1813 |
| Board Request & Processing Discipline Request | Scharria Labou | 754-321-1822 |

Thank you for your support as we strive to attain our goal of Inspiring a New Wave of Educators & Employees!

DKB/AB/STR:tk

c: Superintendent's Cabinet Directors, School Performance & Accountability Directors, Division of Human Resources Collaborative Team Members



New/Rehire/Temp to Regular or Temporary Position

| RESPONSIBLE | | |
|-------------------|----------------------------------|---|
| DEPARTMENT | ONBOARDING DATABASE STATUS | ACTIONS/COMMENTS |
| Location | | Enters vacancy in the Declaration of |
| | | Vacancy/On-boarding database |
| Budget | | Review position and mark the approved field |
| Non-instructional | Layoff/Transfers Reviewed | Review layoff list, if exists. Recall employees, if |
| | Offered to Layoff | needed |
| | Filled with Layoff | Review transfer requests (hardship – email |
| | Hardship Transfer | principal/admin to interview candidate; clerical |
| | | must interview prior to ad posting) |
| | *Not required for temp positions | Review ad, complete required fields, and |
| | | prepare for posting, if applicable |
| Non-instructional | Position Reviewed: | • Position is reviewed to determine if it should be |
| | Advertised or | advertised. If yes, status changed to Advertised |
| | Non-advertised | If position is for temporary, no ad is needed |
| | | Status is changed to Non-Advertised |
| Candidate | | Submit resume directly to location with |
| | | supporting documents |
| Location | | Review resumes and complete selection process |
| | | Recommend Candidate for Hire - Enter |
| | | candidate's name, email, and contact info into |
| | | the Declaration of Vacancy/On-boarding |
| | | database and submit required documents to |
| | | the" NIS Appointment PPG CAB conference" |
| | | within 24 hours of recommending candidate |
| | | Including Location Agreement form (Coming |
| | D econstruction | Soon) |
| Employment Center | Processing | Review candidate recommendations for hire |
| (EC) | | Access NIS Appointment CAB conference to |
| | | review submitted documents |
| Employment Center | If needed: Pending Documents | Verify appropriate documents have been |
| (EC) | | received and update status in Declaration of |
| | | Vacancy/On-boarding database |
| | | If documents are needed, EC list specific documents in Declaration of Vacancy (On |
| | | documents in Declaration of Vacancy/On- boarding database for location review and |
| | | changes status to Pending Documents |
| | | If position does not require any qualification |
| | | verification (i.e. child care workers), EC will |
| | | schedule appointment |
| Employment Center | Submitted for Staffing Review | If all required documents are received, the |
| -mpioyment center | | Declaration of Vacancy/On-boarding database |
| | | Decidiation of vacancy/On-boarding uatabase |



New/Rehire/Temp to Regular or Temporary Position

| | | status is updated to reflect Submitted for Staffing Review |
|----------------------------|---|---|
| Non-instructional (NIS) | Submitted for Staffing Review | NIS team reviews recommended candidate and required documents to verify credentials and eligibility requirements |
| Non-instructional | If needed: Unable to Process see notes | If additional documents are needed, location is notified and status is changed |
| Non-instructional | Ready for Appointment | • If candidate is qualified and eligible for the position, the status is updated for EC to schedule appointment |
| Employment Center | Appointment Made | EC schedules appointment and emails candidate and school Attach the form listing items needed and Employment Packet |
| Location/Candidate | | Reviews appointment form and complete documentation needed |
| Candidate | | Reports to KCW – Employment Center on the specified date and time to complete employment papers, select benefits, and fingerprint, if needed |
| Employment Center | If needed: Pending Documents – SS/Transcripts | Employment Center verifies employment packet. If documents missing i.e. SS Card or did not present official transcript, Declaration of Vacancy/On-boarding database status is updated Notes for location indicate items required |
| Employment Center | Employment docs submitted to NIS | If employment packet is complete, Declaration of Vacancy/On-boarding database status changes and Employment docs are submitted to NIS |
| Location | | After authorization and approval date are entered in database by Security office and TAO, location enters start date Candidate is notified that they can begin |
| Non-instructional | Submitted to HRIS | NIS pulls a list of candidates with start date, completes employment processing form and prepares packet to be sent to HRIS. List of candidates attached to packet |
| HRIS | | Stamp and logs paperwork in database to acknowledge receipt |



New/Rehire/Temp to Regular or Temporary Position

| HRIS | HRIS – Review HRIS – Unable to Process | Check for all necessary documents attached for processing (direct deposit, W4, I-9 etc.) Check all position attributes (position title, date, personnel area, vacant, employee group etc.) |
|--------------------|---|---|
| HRIS | HRIS – Processed in SAP | Enters candidate into SAP; New Hire requires 20 infotype screens, Temp to Regular requires 10 info type screens to be processed If new employee, a personnel number is generated Updates OBD to indicate candidate processed in SAP Submit paperwork to Personnel Records for filing |
| SAP | HRIS – Processed in SAP | Candidate & location (HRAP) receives an auto generated email from "workflow administrator" that indicates the employee personnel number |
| Location/Candidate | | An email is sent to the HRAP workflow box and the candidate's email. The email contains the personnel number |
| | | Location can request CAB access and any other systems needed |



Reassignment, Transfer, Demotion or Return from Leave

| RESPONSIBLE DEPARTMENT | ONBOARDING DATABASE STATUS | ACTIONS/COMMENTS |
|-------------------------------------|---|---|
| Location | UNBUARDING DATADASE STATUS | Enters vacancy in the Declaration of Vacancy/On- boarding database |
| Budget | | Review position and mark the approved field If temp promotion (facilities positions), overstaff the position |
| Non-instructional | Layoff/Transfers Reviewed Offered to Layoff Filled with Layoff Hardship Transfer | Review layoff list, if exists. Recall employees, if needed Review transfer requests (hardship – email principal/admin to interview candidate; clerical must interview prior to ad posting) Review ad, complete required fields, and prepare for posting, if applicable |
| Non-instructional | Position Reviewed: • Advertised or • Non-advertised | Position is reviewed to determine if it should be advertised. If yes, status changed to Advertised If position is for temporary, promotion, demotion, or returning from leave (same school/position) within, no ad is needed. Status is changed to Non-Advertised |
| Candidate | | Submit resume directly to location with supporting documents |
| Location | | Review resumes and complete selection process Recommend Candidate for Hire - Enter candidate's name, email, and contact info into the Declaration of Vacancy/On-boarding database and submit required documents to the "NIS Appointment PPG CAB conference" within 24 hours of recommending candidate Including Location Agreement form (Coming Soon) |
| Non-instructional | Employee & Labor Relation review (Only for reassignment of Facilities Servicepersons) | Facilities Servicepersons If a temporary promotion (asst head to head fac), name is submitted to ELR to prepare MOU |
| Employee & Labor Relations (ELR) | Create iForm (Only for reassignment of Facilities Servicepersons) | Facilities Servicepersons ONLY ELR access a list and reviews recommendations for temporary promotions Prepares MOU for FOPE's signature Scans approved MOU to location When complete, update OBD status to create iForm |
| Location | | Facilities Servicepersons ONLY MOU is signed by candidate and principal. Location creates iForm and attaches MOU to form |

Talent Acquisition & Operations (Non Instructional) INSPIRING A NEW WAVE OF EDUCATORS & EMPLOYEES

NON-INSTRUCTIONAL EMPLOYMENT ACTIONS & ONBOARDING DATABASE

Reassignment, Transfer, Demotion or Return from Leave

| | Reassignment, mansier, Denk | |
|-------------------|--|--|
| Employment Center | Processing | Review candidate recommendations for hire |
| (EC) | | Access NIS Appointment CAB conference to review |
| | | submitted documents, if applicable |
| Employment Center | If needed: Pending Documents | Verify appropriate documents have been received |
| | | and update status in Declaration of Vacancy/On- |
| | | boarding database |
| | | • If documents are needed, EC list specific documents |
| | | in Declaration of Vacancy/On-boarding database for |
| | | location review and changes status to Pending |
| | | Documents |
| Employment Center | Submitted for Staffing Review | If required qualified documents received, updates |
| | | status for NIS review |
| Non-instructional | Submitted for Staffing Review | NIS team reviews recommended candidate and |
| | | required documents to verify credentials and |
| | | eligibility requirements |
| Non-instructional | If needed: Unable to Process see | If additional documents are needed, location is |
| | notes | notified and status is changed |
| Non-instructional | Compensation Reviews | • If candidate is qualified and eligible for the position, |
| | | the status is updated for Compensation review |
| Compensation | Create iForm | Salary is determined and Declaration of |
| | | Vacancy/On-boarding database fields are updated |
| | | and status changed |
| Location | | Access the Declaration of Vacancy/On-boarding |
| | | database to print approval form. Create iForm and |
| | | attaches approval form to iForm |
| HRIS | HRIS _Review | Runs IFORM list according to personnel area |
| | HRIS _HOLD If: | Verify approval screen is attached |
| | Incorrect start date(before ad deadline | Review employee status in SAP |
| | date), position error, | Checks position if applicable (vacant, attributes) |
| | Required documents not attached (education, qualifications, etc.). | Check salary and other information as needed |
| | (education, quaincations, etc.). | Processes IFORM |
| | HRIS – Processed in SAP | Verifies information in SAP after IFORM is |
| | | processed |
| | | Updates OBD to indicate action completed in SAP |
| SAP | HRIS – Processed in SAP | Candidate & location (HRAP) receives an auto |
| | | generated email from "workflow administrator" |
| | | which indicates the employee personnel number |
| | | and action completed |
| Location | | Request CAB access and any other systems needed |
| | • | |